

## **Appendix D - Educational and Public Outreach Materials**

*Quality Ozark Streams* City Utilities insert

Illicit Discharge Informational Mailings



## Quality Ozark Streams . . . Start in OUR Backyard.

### Did you know?

The City of Springfield is now required by Federal Law to develop and implement a plan to control the amount of pollution in our storm water runoff. Springfield is the first city in the state to receive the required permit to develop this plan.

### What is storm water runoff?

Storm water runoff is rain and snow melt that runs off the surface of buildings, parking lots and yards into nearby storm water pipes and ditches and directly into Ozarks streams, rivers and lakes. It does NOT go to a treatment facility.

### What kind of pollution is in storm water runoff?

Storm water runoff can contain sediment from erosion of soil; nutrients such as phosphorus and nitrogen, from fertilizers, grass clippings and leaves; bacteria from animal waste or decaying vegetation; or many other pollutants such as petroleum products or metals from automobiles and industrial activity.

### It won't be easy.

Nothing worthwhile ever is. The Springfield New-Leader describes this undertaking by the City as "an honor and a challenge." Every citizen of Springfield has an opportunity to make an important contribution. **See the back for ideas on how YOU can help contribute to Quality Ozark Streams.**

## Quality Ozark Streams . . .

### One Person Can Make a Difference. Here's How . . .

#### 1. Dispose of yardwaste properly.

Placing grass clippings, leaves and other yardwaste in streets and ditches is a City ordinance violation, leads to increased flooding and degrades water quality. Consider composting or using the City's Yardwaste Recycling Center to dispose of yardwaste without harming the environment. Call the City's Recycling Hotline at **864-1904** for more information.

#### 2. Dispose of household chemicals properly.

Motor oil, pesticides and paints are examples of many household chemicals that, if placed in the storm water system or on the ground, can harm our streams or groundwater. If you are a resident of Springfield/Greene County you may take these items to the City's Household Chemical Collection Center at no charge. For more information or to make an appointment, call the City's Recycling Hotline at **864-1904**.

#### 3. Fertilize smart!

A simple soil test will tell you if your lawn needs fertilizer. Applying excess fertilizer is a waste of time and money and adds harmful nutrients to streams. To learn more about soil tests call the University of Missouri Extension Office at **862-9284**. To learn more about environmentally friendly lawn care call Show-Me Yards and Neighborhoods at **864-2006**.

#### 4. Help watch for illegal dumping.

If you see someone dumping into a stream call the City's Storm Water Services Division at **864-1901** or submit a Citizen Service Request at [www.springfieldmogov.org](http://www.springfieldmogov.org).

**By working together as Partners in Protecting Our Environment we can successfully contribute to Quality Ozark Streams.**

Department of Public Works





May 1, 2003

Company Name  
Company Address  
Springfield, MO Zip Code

Dear Sir or Madam:

The Storm Water Services Division has recently received calls reporting concrete trucks being washed out into City storm water inlets at various locations. To ensure the compliance of your company with City ordinances and state regulations regarding storm water discharges, please review the City Code and your Missouri State Operating Permit MO-G490348 and assess company practices that may be in violation.

The Springfield City Code Chapter 96-27 prohibits the discharge of polluting substances into the City's storm water system. Concrete wash water is included in the definition of a polluting substance as an alkali and a construction material. Substances discharged into the City's storm water system drain directly into area streams and lakes and can degrade the quality of these waterways.

We appreciate your cooperation in addressing this issue and your contribution toward good water quality through storm water pollution prevention. If you have any questions, please contact me at (417) 864-1996.

Sincerely,

XXXXXXXXXX

Carrie Lamb  
Environmental Assistant  
Storm Water Services Division

C: Kevin Hess, MDNR Southwest Regional Office  
Randy Lyman, Pretreatment Coordinator  
Todd Wagner, PE, Principal Storm Water Engineer

**DEPARTMENT OF PUBLIC WORKS**

840 Boonville Avenue, P.O. Box 8368 Springfield, Missouri 65801-8368  
phone: (417) 864-1900

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May 15, 2003

Name  
Address  
Springfield, MO Zip Code

Dear Name:

The Storm Water Services Division recently received a call reporting motor oil in a ditch in your neighborhood. Disposing of motor oil in ditches, streets or other areas that drain storm water runoff is prohibited by the Springfield City Code Chapter 96-27. Storm water runoff drains directly into area streams and lakes and thus can affect water quality. In an effort to prevent storm water pollution, the following information is being provided to area residents regarding the proper disposal of motor oil.

Please do not dispose of motor oil in the trash. Put waste oil in clean containers only (use original containers or milk jugs). Do not use bleach bottles or bottles that have contained chemicals other than motor oil. The following facilities accept used motor oil free of charge:

**Auto Zone** – all Springfield locations

**City's Household Chemical Collection Center** (call for an appointment – will take used oil filters also)  
864-2000

**Daytona's Fast Tune & Lube** – 645 S. Glenstone (does not accept used oil filters – will accept used transmission fluid) 866-8711

**Import Car Services** – 1901 S. Stewart 881-0101

**O'Reilly Auto Parts** – all Springfield locations

**WalMart** – 1923 E. Kearney (call for limit) 865-4575

**WalMart Super Center** – 2021 E. Independence (call for limit) 886-8654

**WalMart Super Center** – 2825 N. Kansas Expy. (call for limit) 865-9721

Thank you for your consideration of this issue and your contribution toward good water quality through storm water pollution prevention. If you have any questions, please feel free to call me at 864-1996.

Sincerely,

xxxxxxxxxx

Carrie Lamb  
Environmental Assistant  
Storm Water Services Division

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